Workforce Technology Systems Framework RM6387

Benefits

The NHS Workforce Alliance is approved by NHS England (NHSE) as a Central Commercial Function Accredited Framework Host.

Accessing the framework

- The only fully NHS England endorsed framework agreement dedicated to the supply of workforce technology and all supporting services.

- Free to use by all NHS and any public sector bodies. Membership is not required, and framework fees are administered directly with suppliers.
- Enquire through the NHS Workforce Alliance website and arrange a call to discuss your needs.
- Simple access agreement and easy to follow guidance for all documentation.
- Fully supported procurement processes.
- Procured under the new Procurement Act 2023. This is an Open Framework which will reopen annually giving flexibility for new innovative suppliers to bid, and the pool of suppliers to grow over time.
- Both Direct Award and Further Competition procurement routes are available, enabling quick access to workforce technology systems and support when needed.
- Access a complete catalogue, enabling side-by-side comparisons of products and suppliers to support finding the right technology partner to work with.
- Alignment to NHS England's 10-Year Health Plan, supporting the transition from analogue to digital.

Lots

- Simple 4 Lot structure to help you find the right suppliers:
    - Software
    - Integration and Interoperability
    - Consultancy
    - Wrap around services
- A wide range of experienced suppliers, including globally recognised industry leaders and Small and Medium Enterprises (SMEs), offering specialist products, services and niche integration support.
- Procure across multiple Lots for end-to-end solutions.

Catalogue

- Centrally managed catalogue which includes all products/features available to Contracting Authorities by suppliers, supporting negotiations at Call-Off stage and supplier selection.
- Transparent costs for products and services, including Rate Cards, inclusive of fixed costs.
- Variety of discounts models and the opportunity to develop gain-share models depending on the solution that is procured or developed.

Interoperability and standards

- Flexibility to add to the scope as products develop enabling interoperability with central and competitor systems.
- Adherence to updated standards can be requested from suppliers at every annual reopening of the framework.
- Regular reviews of interoperability standards with any changes implemented as necessary as per NHS England guidelines.
- Aligned to the six-pillars of standards:
  - Operational Standards
  - Interoperability Standards
  - Structural Data Standards
  - Competency Standards
  - Analytical Standards
  - Data Quality Standards
- Full KPIs included to support delivery of standards at both framework and Call-Off contract.
- Supporting the development of naming conventions to improve data sharing and system alignment.